## **NEGOTIATION PLANNING**

10 steps to plan your negotiation in advance for the best chance of success.

What is the problem we are trying to solve?			2 My Goals & Their Decision-Makers		
Problem Statement: I mi (person) to (solve what p		*	My specific, high expectation:	Target decision-maker:	
Underlying N (Shared, Anci	Needs & Interests llary, Conflicting) Theirs	*	Bottom Line:	Influencers. (Should I negotiate with these people first?)	
		+			
			4 Leverage		
		+	What do I lose if there is no deal?	If no deal, what do they lose?	
Options: Build on shared interests/bridge conflicting interests/be creative.			What steps or alternatives will reduce these losses?	Can I influence their alternatives or make their status quo worse?	
Authoritative Standards & Norms  Mine Theirs My Counter			Leverage Favors:		
THEIS	Arguments	+	(who has the most to los	se overall from no deal?)	
		7 Third-Party Leverage			
		<b>/</b>	Can I use a third party as cuse? As an audience? Co		
8 Situation & Strategy Analysis					
Situation as I see it:  Transaction Balanced Concerns Relationship Tacit Coordination				Balanced Concerns Tacit Coordination	
My basic style is so I need to be more in this situation.				Problem Solving Avoiding	
X					
9 Best Modes of Communication			10 Overall Posi	itioning Theme	
Agent E-Mail Telephone	<ul><li>Face to Face</li><li>Teleconference</li><li>Instant Message</li></ul>		A short statement that su underlying purpose in th		

Adapted from Bargaining For Advantage by Richard Shell. Penguin Books. 2nd Edition, 2018. Click here to Buy it on Amazon.



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